Amendments to the Specification

Please amend Paragraph [0025] of the Specification as follows:

As one skilled in the art will understand, the various embodiments of the present invention can be implemented as a system of modular components and/or as a series of code segments of one or more computer programs stored on a computer-readable medium. The computer program code segments can be written in Java, C, C++, or any computer language now known or developed in the future. For a conceptual diagram of one embodiment of the invention as a system, refer to figures 6 and 7, which represent a system with modular components including a profile module 610, a skill receiver 615, an updating module 620, a synchronization module 625, a contact receiver 630, a routing processor 635, and a contact router 640, and a system with modular components including a profile module 710, a profile maintenance module 715, a source data module 720, an update module 725, an identification module 730, and an agent selector [[730]] 735.